



# General terms and conditions

## RESERVATIONS FOR CHALETs AND GYPSY CARAVANS

### 1°/ Reservation :

Your option will expire in 7 days and a 30% deposit will be required to confirm the booking.

The balance of your stay must be paid, without any further reminder on our part, 30 days before the scheduled arrival date.

The minimum stay in high season is 7 days and 2 to 3 days on certain weekends, details of which you will find on our website.

The following methods of payment are accepted for the deposit and balance :

French cheque, holiday vouchers, cash, bank transfer or on-line.

#### BANK DETAILS

COMPANY NAME : SARL MILIO

IBAN : FR76 3000 4002 0900 0101 2151 179

BIC : BNPAFRPPXXX

Domaine du Scorff reserves the right to allocate a different model (of an equivalent or superior category) to the one originally booked without advance notice.

### 2°/ Deposit :

A 390 € deposit (300€ + 90€ for cleaning) is required for chalet and gypsy caravan rentals, to be paid by French cheque or cash on arrival. It will be returned to you on your departure.

### 3°/ Cancellation :

In the event of cancellation, the management must be informed by registered letter with acknowledgement of receipt.

Less than 30 days before your expected arrival date, the deposit will be retained by Domaine du Scorff.

If Domaine du Scorff is obliged to cancel the booking, all those who have received confirmation of the booking will be informed by registered letter and fully reimbursed.

### 4°/ Delays and interruptions

The client must register at the reception on the day and time slot stipulated in the contract. The management must be informed in the event of a late or delayed arrival. If the management is not informed of a change of arrival date, the accommodation will become available for hire the day after the arrival date stipulated in the contract. No refunds will be granted in the event of an early departure.

### 5°/ Insurance / Liability :

The client is responsible for any damages he causes. Please bring your civil liability policy with you.

We decline all responsibility in the event of theft and damage of personal possessions within the domain.

**6°/ Pets :**

Dogs and cats are permitted in the accommodation but are under your responsibility and the following conditions apply :

You must be in possession of your pet's vaccination certificate throughout your stay.

They must be held on a lead when walking around the domain.

They must do their « business » outside of the domain and the waste must be collected to protect the environment.

Dangerous breeds (guard and attack dogs) are prohibited.

**7°/ Minors:**

If the person occupying the accommodation is under 18 years old, he/she must be accompanied by an adult on arrival and departure. A parental consent form must be signed when the booking is made.

**8°/ Inventory check / Cleaning :**

An inventory check is carried out on your arrival. The reception staff must be informed of any problems within 2 hours of your arrival. Another inventory check will be carried out on your departure.

The client is responsible for cleaning the accommodation. At the end of your stay, the accommodation must be left perfectly clean inside and out. Failing this, the 90€ deposit will be retained. Any damaged or missing items will be replaced by the client.

**9°/ Details of the accommodation :**

The chalet and gypsy caravan rental includes :

- The hire of your chosen model, adapted for the number of people stipulated in the booking contract. Domaine du Scorff reserves the right to allocate a different model (of an equivalent or superior category) to the one originally booked without advance notice.
- Parking space for one vehicle only close to the accommodation. Additional vehicles (3€/vehicle) must be parked in the car park.
- Inside the accommodation : tableware, hob, fridge, television (25€/week or 4€/day – in the chalets only), microwave oven, coffee machine, kettle, toaster...
- Please bring your own sheets, pillow cases, towels and shower mat (hire available on-site)
- Access to the domain's facilities, play areas, pool (from 1st May to 30 September)
- Check-in between 4pm and 8pm and check-out between 8am and 10am (cleaning done). If you leave before 8am, the inventory check will be carried out by the management later in the day and the deposits will be sent by post if the inventory check is satisfactory.
- Smoking is strictly forbidden in the accommodation.

**10°/ Heating :**

Between 1st October and 30 April, an additional 5€ per day will be charged for heating.

**10°/ Motorhomes :**

On the site, we have camping pitches available for your motorhome.

The price of the pitch is calculated according to the number of nights and the number of people occupying the motorhome.

Pets, additional vehicles, services such as electric hook-up, drainage and water refill are subject to charge.

The sum paid allows you access to all the domain's facilities, the shower blocks, play areas, pool (from 1st May to 30 September).

It is forbidden to install additional accommodation on the pitch.

Check-in between 2pm to 8pm and check-out between 8am and 12pm.

**11°/ Regulations :**

All clients are to comply with the domain's regulations which are available on the website and displayed at the entrance and in the reception office.