



CHALETS  ROULOTTES  CHAMBRES D'HÔTES

espace bien-être

## GENERAL TERMS AND CONDITIONS

Domaine du Scorff  
SARL MILIO  
8 Canquisquelen  
56540 KERNASCLEDEN

Tel : 02.97.28.27.06  
Web : Domaine-du-scorff.com  
Email : hello@domaine-du-scorff.com  
RCS Lorient : 850 585 21

### RESERVATIONS FOR CHALETS AND GYPSY CARAVANS

#### 1°/ Reservation :

Your option will expire in 7 days and a 30% deposit will be required to confirm the booking.  
The balance of your stay must be paid, without any further reminder on our part, 30 days before the scheduled arrival date.  
The minimum stay in high season is 7 days and 2 to 3 days on certain weekends, details of which you will find on our website.

The following methods of payment are accepted for the deposit and balance :  
French cheque, holiday vouchers, cash, bank transfer or on-line.

#### BANK DETAILS

COMPANY NAME : SARL MILIO  
IBAN : FR76 3000 4002 0900 0101 2151 179  
BIC : BNPAFRPPXXX

Domaine du Scorff reserves the right to allocate a different model (of an equivalent or superior category) to the one originally booked without advance notice.

#### 2°/ Deposit :

A 390 € deposit (300€ + 90€ for cleaning) is required for chalet and gypsy caravan rentals, to be paid by French cheque, CB or cash on arrival.  
It will be returned to you on your departure.

#### 3°/ Cancellation :

In the event of cancellation, the management must be informed by registered letter with acknowledgement of receipt.  
Less than 30 days before your expected arrival date, the deposit will be retained by Domaine du Scorff.  
If Domaine du Scorff is obliged to cancel the booking, all those who have received confirmation of the booking will be informed by registered letter and fully reimbursed.

#### 4°/ Cancellation in the event of a pandemic

**4.1.** In the event of total or partial closure of the establishment during the booked dates (forbidding total or partial access to guests, insofar as the Client is directly concerned by the enforcement of this measure) decided by the public authorities, and not attributable to the Service Provider, the amounts paid in advance by the Client for the booking will be refunded within 10 days.

However, the Service Provider cannot be held liable for additional compensation beyond this refund of amounts already paid when booking the stay.

**4.2.** Notwithstanding the provisions of article **3°/ Cancellation**, any cancellation of the stay due to the Client being infected by Covid-19 or any other infection considered to be part of a pandemic, which is duly justified, or is identified as a contact case, and that this situation calls into question its presence on the campsite on the planned dates will result at a refund of the amounts paid in advance

Any processing and management fees as provided for in the general conditions will be retained by the Service Provider. In all cases, the Client must imperatively justify the event making them eligible for this right to cancellation.

**4.3.** Notwithstanding the provisions of article **3°/Cancellation**, if the Client is forced to cancel the entire holiday due to government-imposed measures that do not allow citizens to travel (general or local lockdown, travel ban, closing of borders), even though the campsite is able to fulfil its obligation and to welcome Clients, the Service Provider will refund the amounts paid in advance.

#### **5°/ Delays and interruptions**

The client must register at the reception on the day and time slot stipulated in the contract. The management must be informed in the event of a late or delayed arrival. If the management is not informed of a change of arrival date, the accommodation will become available for hire the day after the arrival date stipulated in the contract. No refunds will be granted in the event of an early departure.

#### **6°/ Insurance / Liability :**

The client is responsible for any damages he causes. Please bring your civil liability policy with you.  
We decline all responsibility in the event of theft and damage of personal possessions within the domain.

#### **7°/ Pets :**

Dogs and cats are permitted in the accommodation but are under your responsibility and the following conditions apply :  
You must be in possession of your pet's vaccination certificate throughout your stay.  
They must be held on a lead when walking around the domain.  
They must do their « business » outside of the domain and the waste must be collected to protect the environment.  
Dangerous breeds (guard and attack dogs) are prohibited.  
Access to sanitary facilities, swimming pool and playground is forbidden.

#### **8°/ Minors:**

If the person occupying the accommodation is under 18 years old, he/she must be accompanied by an adult on arrival and departure. A parental consent form must be signed when the booking is made.

#### **9°/ Inventory check / Cleaning :**

An inventory check is carried out on your arrival. The reception staff must be informed of any problems within 2 hours of your arrival.  
Another inventory check will be carried out on your departure.  
The client is responsible for cleaning the accommodation. At the end of your stay, the accommodation must be left perfectly clean inside and out. Failing this, the 90€ deposit will be retained. Any damaged or missing items will be replaced by the client.

#### **10°/ Details of the accommodation :**

The chalet and gypsy caravan rental includes :

- The hire of your chosen model, adapted for the number of people stipulated in the booking contract. Domaine du Scorff reserves the right to allocate a different model (of an equivalent or superior category) to the one originally booked without advance notice.
- Parking space for one vehicle only close to the accommodation. Additional vehicles (3€/vehicle) must be parked in the car park.
- Inside the accommodation : tableware, hob, fridge, television (25€/week or 4€/day – in the chalets only), microwave oven, coffee machine, kettle, toaster...
- Please bring your own sheets, pillow cases, towels and shower mat (hire available on-site)
- Access to the domain's facilities, play areas, pool (from 1st May to 30 September)
- Check-in between 4pm and 8pm and check-out between 8am and 10am (cleaning done). If you leave before 8am, the inventory check will be carried out by the management later in the day and the deposits will be sent by post if the inventory check is satisfactory.
- Smoking is strictly forbidden in the accommodation.

#### **11°/ Heating :**

Between 1st October and 30 April, an additional 5€ per day will be charged for heating.

#### **12°/ Motorhomes :**

On the site, we have camping pitches available for your motorhome.  
The price of the pitch is calculated according to the number of nights and the number of people occupying the motorhome.  
Pets, additional vehicles, services such as electric hook-up, drainage and water refill are subject to charge.  
The sum paid allows you access to all the domain's facilities, the shower blocks, play areas, pool (from 1st May to 30 September).  
It is forbidden to install additional accommodation on the pitch.  
Check-in between 2pm to 8pm and check-out between 8am and 12pm.

#### **13°/ Tourist tax**

The tourist tax, collected on behalf of the municipality/council is not included in the prices. Its amount is determined per person and per day and varies according to the destination. This tax must be paid when paying for the Service and is shown separately on the invoice.

#### **14°/ Regulations :**

All clients are to comply with the domain's regulations which are available on the website and displayed at the entrance and in the reception office.

#### **15°/ Disputes**

All disputes arising from the purchase and sale transactions concluded pursuant to these general terms and conditions of sale, concerning their validity, interpretation, execution, termination, consequences and others and which could not be resolved between the Service Provider and the Client will be submitted before the competent courts under the conditions of common law.

The Client is informed that, in the event of a dispute, it may resort to conventional mediation or any other alternative dispute resolution method.

In particular, the Client may resort to the following Consumer Mediator free of charge:

Centre de Médiation de la Consommation de Conciliateurs de justice.

- Web site : <https://cm2c.net/>

- Email : [cm2c@cm2c.net](mailto:cm2c@cm2c.net)

- Adress : 14 rue Saint Jean 75017 Paris

**16°/ Applicable law - language**

These General Terms and Conditions of Sale and the operations resulting from them are governed and subject to French law.

These General Terms and Conditions of Sale are originally written in French. Should they be translated into one or more foreign languages, only the French text shall be deemed authentic in the event of a dispute.

**17°/ Visitors and guests :**

Their arrival must be requested at the reception desk each time. Visitors are required to pay a fee according to the indicated tariff, but in no case have access to the pool.

**18°/ Electric vehicles:**

Charging electric vehicles is strictly prohibited.